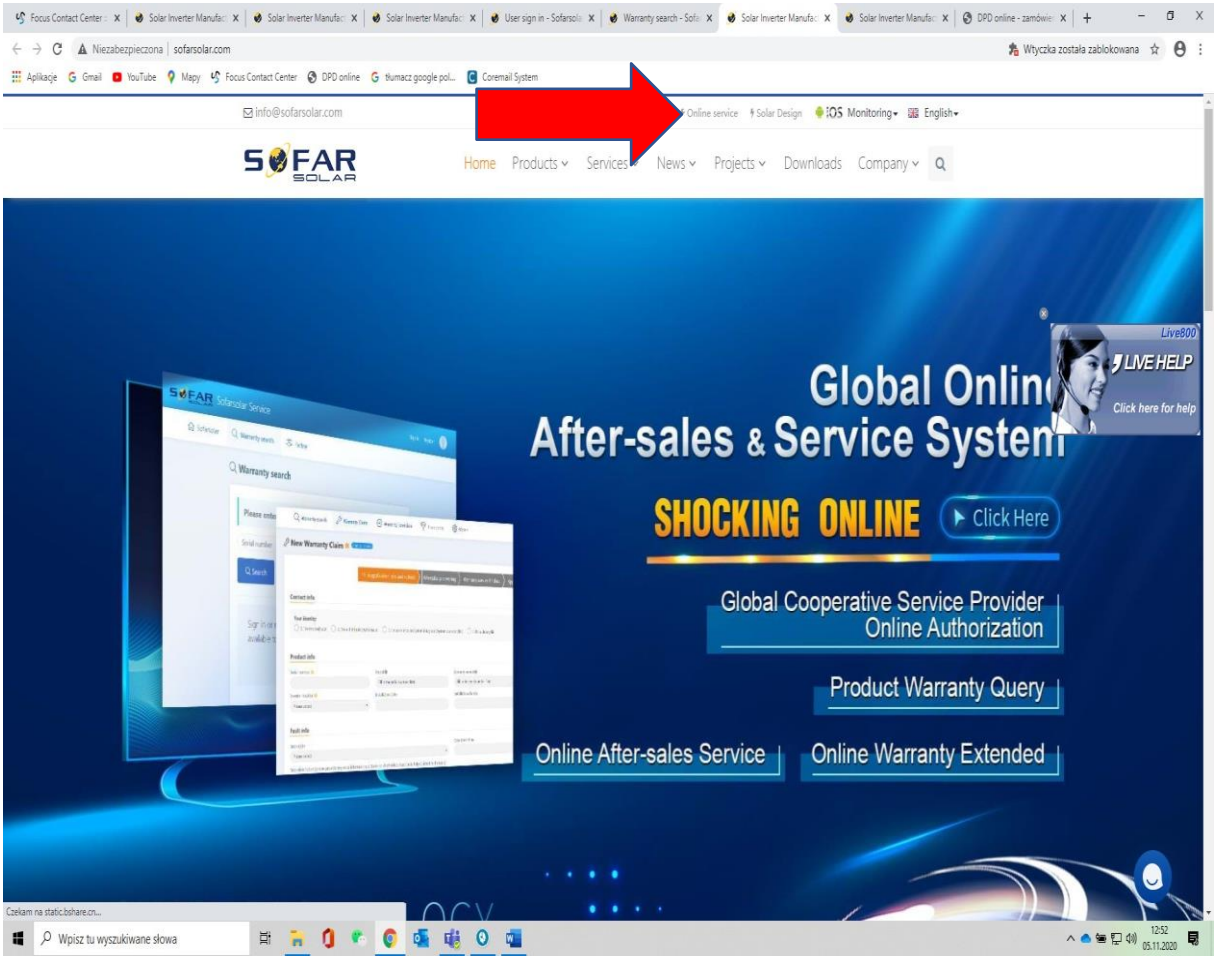
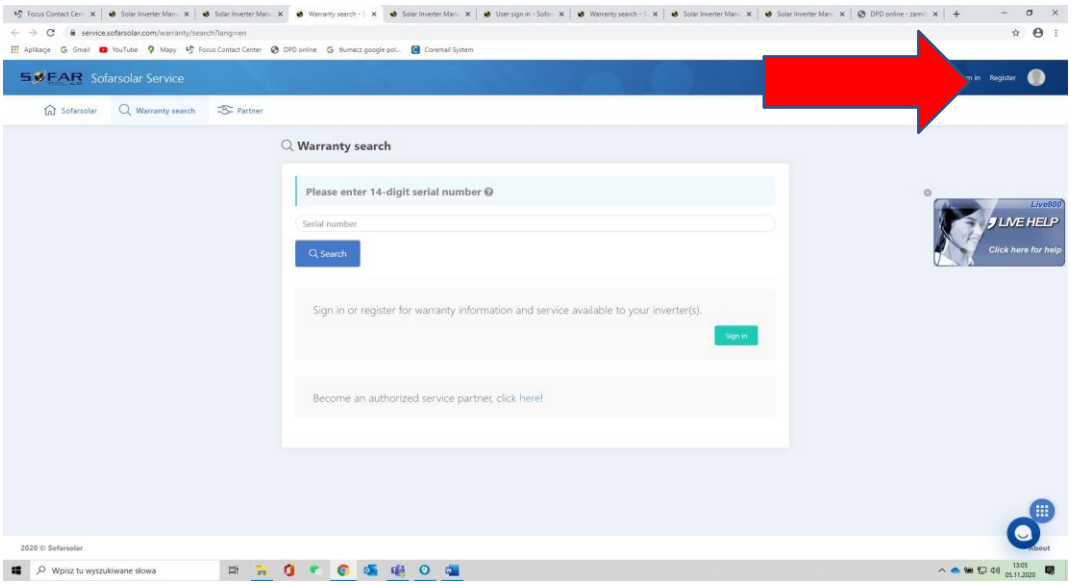
SERVICE REQUEST REGISTRATION

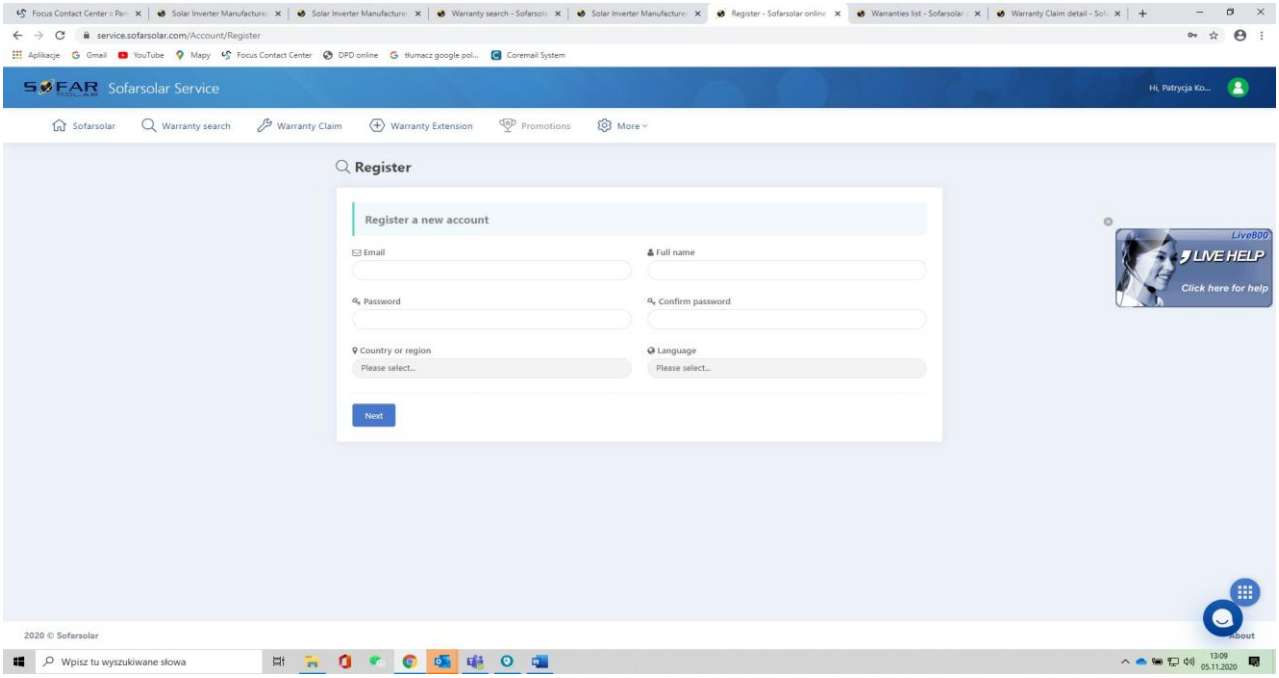
1. **Log in to http://www.sofarsolar.com/**

2. **Selecting the online service tab**



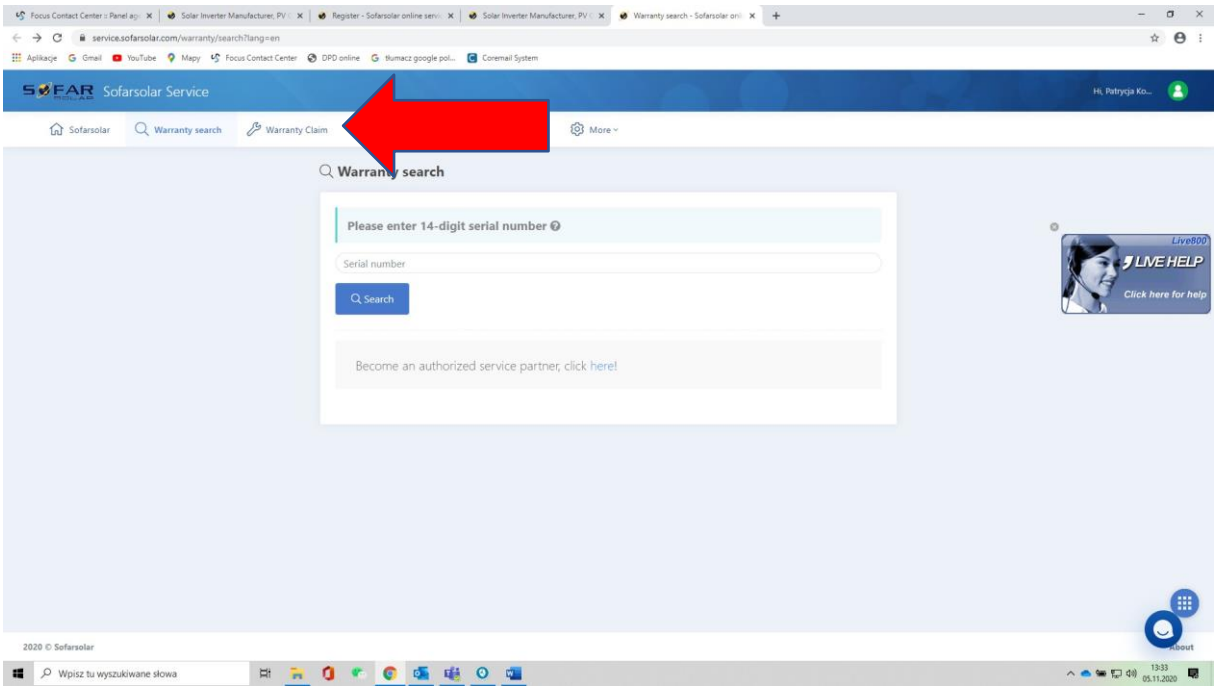
3. Then please create an account.



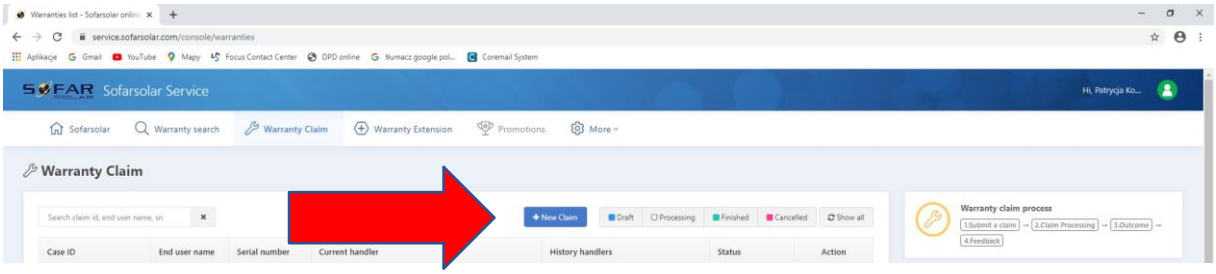


4. After entering the data, confirm the account by accessing the email entered during registration .

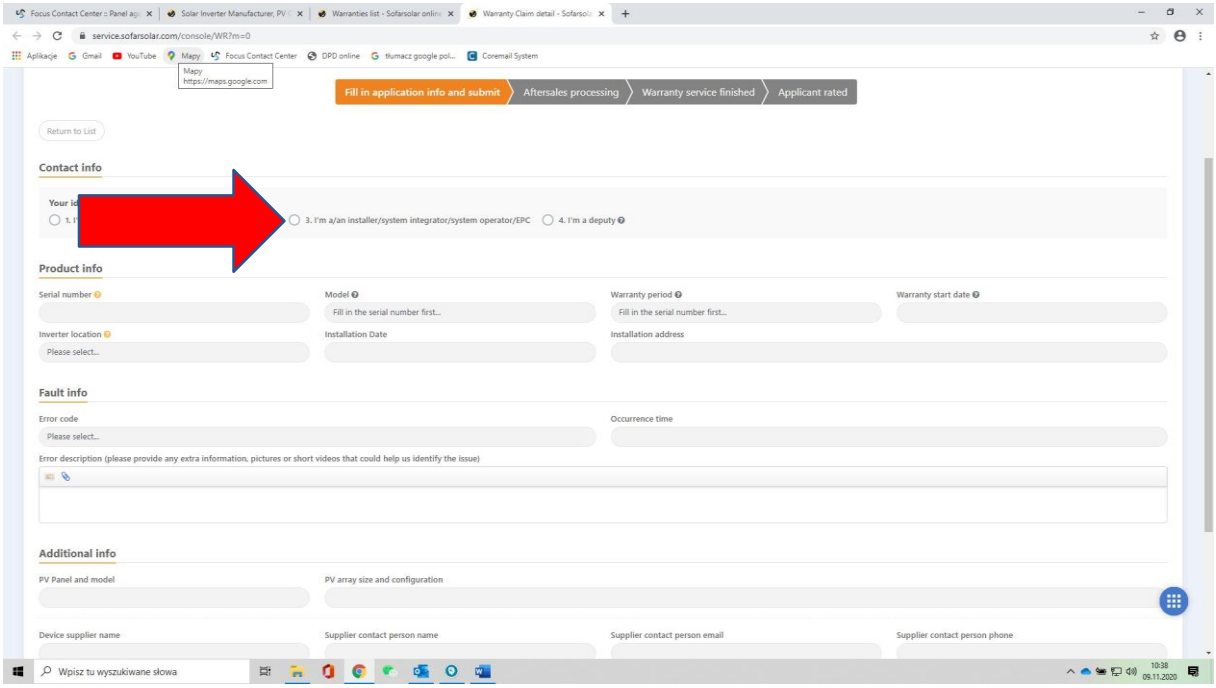
5. Please select WARRANTY CLAIM



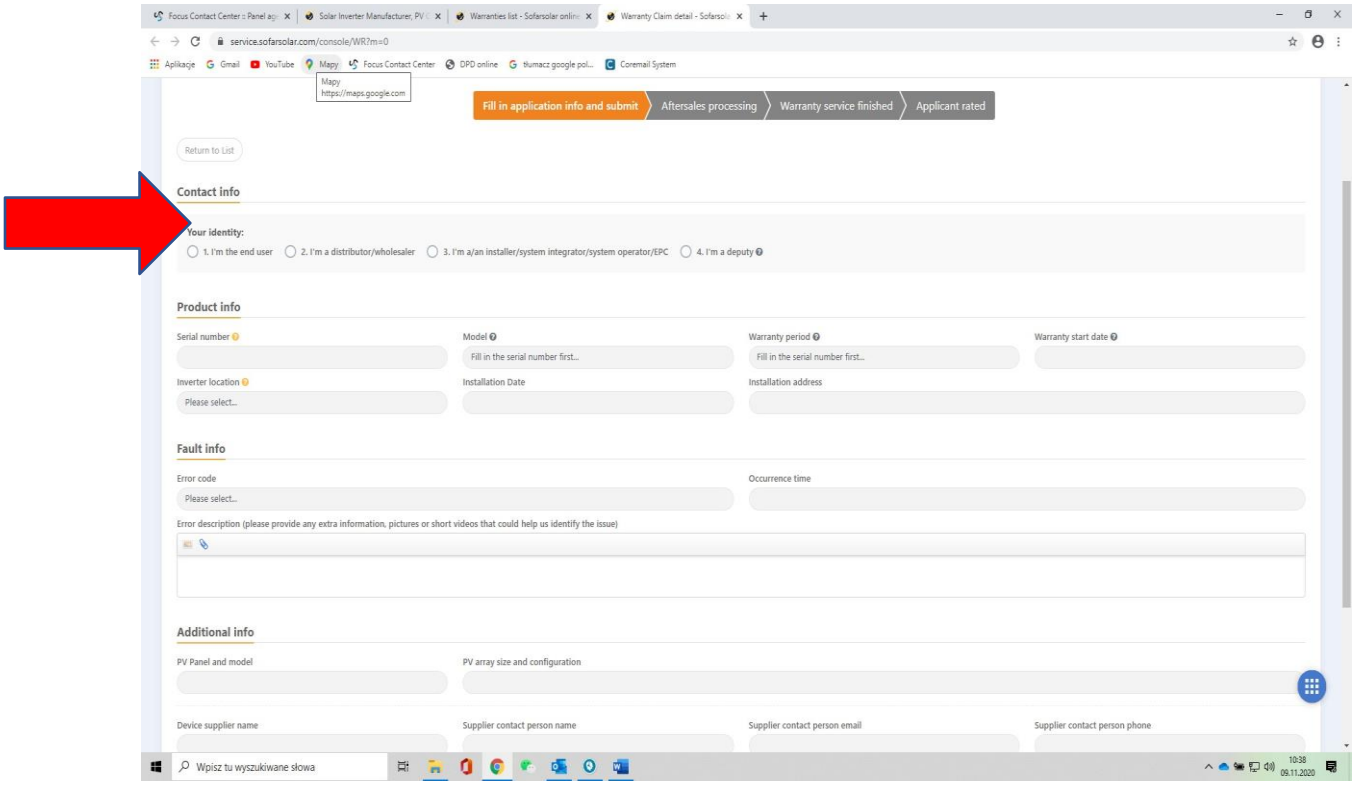
6. Then select NEW CLAIM-new application



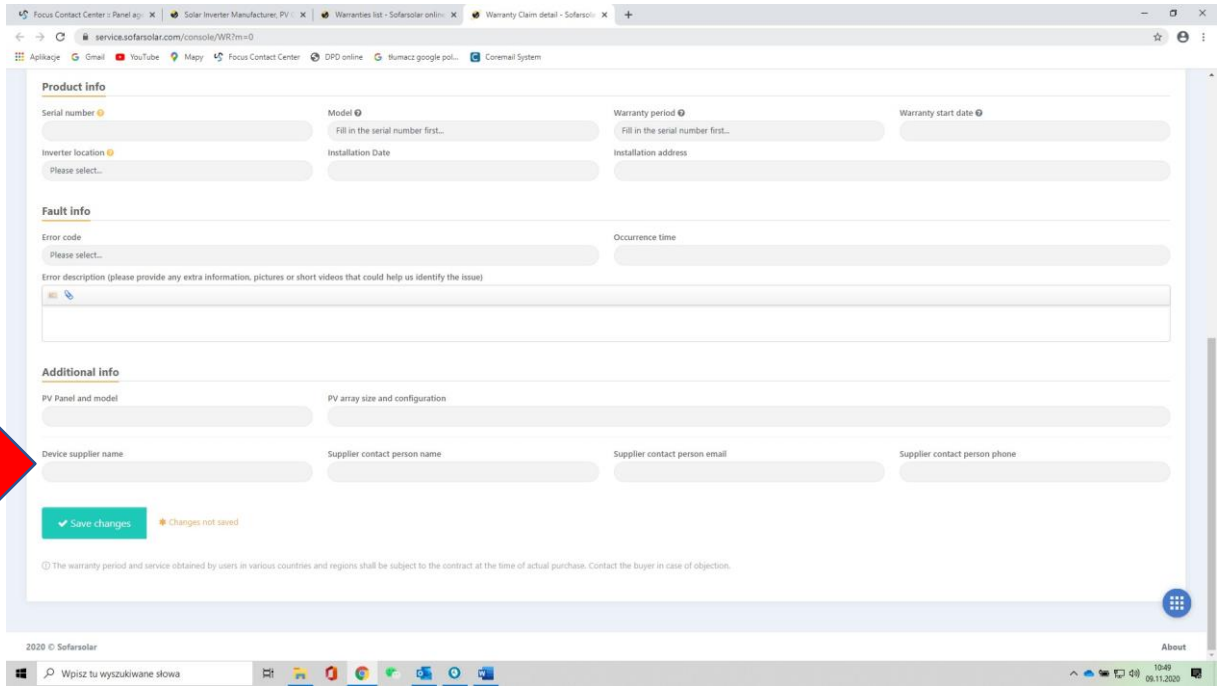
7. IF THE REQUEST IS GENERATED FROM THE POSITION OF THE INSTALLER PLEASE SELECT 3.



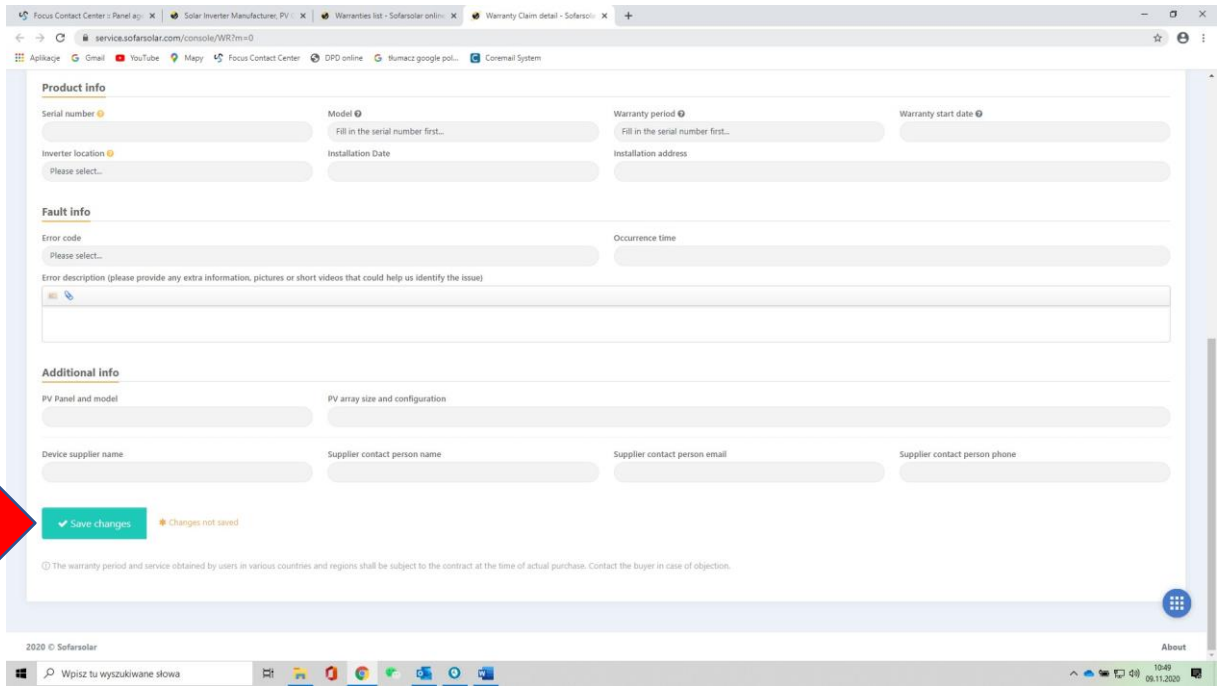
8. IF THE REQUEST IS GENERATED FROM THE POSITION OF THE END CUSTOMER, PLEASE SELECT 1



9. WHEN COMPLETING, PAY ATTENTION TO THE INFORMATION ABOUT THE SUPPLIER OF THE DEFECTIVE INVERTER AND ENTER IT.



10. AFTER COMPLETING ALL THE DATA, APPROVE THE APPLICATION - SAVE CHANGES



11. AFTER APPROVING THE APPLICATION, AN " ADDITIONAL MESSAGE" BOX WILL APPEAR.

This is additional information regarding the application if any , this is the place to enter it.

NOTES:

If you do not have some information when completing the application, please enter the number 1 in the box.